

Accessibility Checklist for Documents

General Guidelines

- ✓ **Use plain language:** Avoid jargon, acronyms (unless defined), culture-specific metaphors, legalese, and unnecessarily complex sentences. Write as if you're speaking to someone who is unfamiliar with the topic.
- ✓ **Describe visual content:** Add alt text or image descriptions to images or icons, explaining their content and context.
- ✓ **Check navigation and structure:** Organize content with clear headings, bullet points and consistent structure.
- ✓ **Think multi-sensory:** Not everyone processes information the same way. Some prefer text; others engage more with visuals or audio. If possible, use multiple ways of presenting information.
- ✓ **Use an accessibility checker:** Microsoft apps have this checker (much like using a spell checker).
- ✓ **Provide alternate formats** where requested (HTML and Microsoft Word, braille, accessible audio formats, large print, text transcripts of visual and audio information, such as video transcript).
- ✓ **Caption videos:** e.g. in Youtube, turn on captions when playing a video in a training session.
- ✓ **Never rely on color alone** to convey meaning (e.g., don't use red text to indicate urgency).



Accessibility Checklist for Documents

Printed Documents

- ✓ Use a font size of at least 12pt (14pt or higher for better readability).
- ✓ Choose fonts that are easy to read and avoid overly decorative styles. Choose standard sans serif fonts with easily recognizable upper and lower-case characters.
- ✓ Choose fonts with medium heaviness and avoid light type with thin strokes.
- ✓ When emphasizing a word or passage, use a bold or heavy font. Italics or all-caps are not recommended.
- ✓ Don't crowd your text: keep a wide space between letters and ensure sufficient spacing between lines.
- ✓ Break content into short, scannable paragraphs. Separating text into columns can make it easier to read.
- ✓ Ensure strong colour contrast between text and background (black text on a white background is best).
- ✓ In MS Word, avoid using Text Boxes, Quick Parts, Word Art, and Drop Caps since content can be inaccessible or difficult for persons with low vision.
- ✓ Use headings (H2s, H3s) to organize content and guide navigation. Repeat structure and visual hierarchy across document.
- ✓ When printing, use a matte/non-glossy finish and use wide binding margins or spiral bindings if possible. Flat pages work best for vision aids such as magnifiers.



Accessibility Checklist for Documents

Powerpoint Presentations

- ✓ Try to use font size of at least 20 point and larger. (30 point font is generally best for body text).
- ✓ Use a sans serif font that is clearly readable and avoid decorative fonts.
- ✓ Use appropriate colour contrast for text and background colours. You can use an online [Colour contrast checker](#) if you're not sure.
- ✓ Ensure that color is not the only means of conveying information or importance.
- ✓ Make sure slide contents can be read in the order that you intend.
- ✓ If you must use tables, create a simple table structure for data only, and specify column header information.
- ✓ Avoid text effects like Word Art as they may be inaccessible to screen readers.
- ✓ Avoid cramming a lot of information onto a slide as it can be confusing and unreadable.
- ✓ Ensure that the Hyperlink has context and describes where it leads.
- ✓ If your presentation has embedded audio or video you should include text transcripts and/or captions. If you are showing a video in a training session, ensure captions are on.

For more detailed information and instructions, see [Make your content accessible in the Microsoft 365 apps](#)

Sources: CNIB [Clear Print Accessibility Guidelines](#), Microsoft 365 accessibility features, Queen's University [Accessible Documents](#)



Canada Employment
and Immigration Union

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